

MONITORING THE IMPLEMENTATION OF SCRUTINY RECOMMENDATIONS

| | DATE OF REC | RECOMMENDATION | TARGET DATE | RESPONSIBLE OFFICER | UPDATE | RAG RATING |
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| 1 | 13.02.19 | That the Chairman request that consideration be given to providing suicide awareness training for all Members. | October 2019 | Chairman | Members have been offered a number of dates for training arranged internally by Organisational and Workforce development. There is also a specific session for Members to be held on Monday 3 February at 6pm. | Completed. |
| 2 | 16.10.19 | To receive a further report on mental health services in six months that specifically addressed: <ul style="list-style-type: none"> • The implementation of the recommendations of the external review report. • The progress in establishing the Crisis support including the crisis café and crisis house and the 24/7 crisis line. • The issue of drugs and alcohol in the Harbour – the extent of the problem and the | March 2020 | Caroline Donovan, CEO, LCFT Sharon Davis, Scrutiny Manager | Meeting established for 25 March 2020. Invites sent. | Ongoing. |

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| | | <p>action taken to address it.</p> <ul style="list-style-type: none"> • The number of new beds opened and how many more were to be opened. • That the report be a joint report provided by LCFT, Blackpool Teaching Hospital NHS Foundation Trust and any other applicable partners. | | | | |
| 3 | 16.10.19 | The Committee noted that the ICP was holding a workshop on 12 November 2019 on the development of the Strategy and agreed to send a representative to input if possible. | November 2019 | Sharon Davis, Scrutiny Manager | <p>Following the meeting it was determined that a special workshop should be established for Members to feed into the development of the Strategy and its priorities. This will be set up for January 2020.</p> <p>Regular contact with ICP representatives, no date has yet been forthcoming.</p> | |
| 4 | 16.10.19 | The Committee also agreed to receive an update on the ICP Strategy and the implementation of the | April 2020 | David Bonson, COO, CCGs | Added to workplan for 29 April 2020 meeting. | |

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| | | Quality Improvement Strategy in approximately six months. | | Sharon Davis, Scrutiny Manager | | |
| 5 | 07.01.20 | The Committee agreed to receive a further update in June 2020 on progress made against the CQC Diagnosis Improvement Plan and to specifically request the attendance of Mr Kevin McGee, Chief Executive, Blackpool Teaching Hospitals NHS Foundation Trust at the meeting. | June 2020 | Kevin McGee, CEO, BTH | | Not yet due. |
| 6 | 07.01.20 | Members were very concerned by the issues raised in the meeting and agreed to establish a review panel meeting to consider the issues further. It was noted that the Tourism, Economy and Communities Committee must be involved due to the | April 2020 | Sharon Davis, Scrutiny Manager | A scoping document for the review is attached in the Workplan item for approval. The Housing and Homelessness Review has been informed as agreed. Tourism, Economy and Communities Committee has been informed and invited to identify representatives to attend the meeting. | Completed. |

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| | | cross-cutting nature of the issue and that the discussions at this meeting should be forwarded to the ongoing Housing and Homelessness Scrutiny Review Panel in order to avoid any duplication of work. | | | | |

WHOLE SYSTEM TRANSFERS OF CARE SCRUTINY REVIEW RECOMMENDATION MONITORING – OUTSTANDING RECOMMENDATIONS

| | DATE OF REC | RECOMMENDATION | NEXT UPDATE TO BE REQUESTED | RESPONSIBLE OFFICER | UPDATE | RAG RATING |
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| 1 | Updated 03.07.19 | Blackpool Teaching Hospitals NHS Foundation Trust to explore the impact of delayed receipt of prescriptions from the pharmacy on discharges from hospital and report back to the Adult Social Care and Health Scrutiny Committee with the reasons for pharmacy delays and a course of action to address those delays at the Committee meeting in July 2019. | January 2019 Agreed delay till April 2020. | Ms Berenice Groves, BTH | <p>It was noted that further work was required to roll out identified improvements across all hospital wards. A number of wards had been trialling different approaches and the use of Ward Pharmacy Technicians had proved positive. Members highlighted a number of issues with dispensing of prescriptions which demonstrated that further improvements were required. It was also noted that the discharge lounge, where patients could wait for prescriptions, had recently started operating seven days per week.</p> <p>Members were of the opinion that further work was required on the recommendation and requested a further response in approximately six months.</p> | Ongoing |

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| | | | | | At the request of Ms Groves and with the agreement of the Chairman, a final update on these recommendations has been deferred until April 2020 so that Ms Groves can be in attendance at the meeting. | |
| 2 | Updated 03.07.19 | That Blackpool Teaching Hospitals NHS Foundation Trust work with all relevant partners to review discharge processes and ensure they are efficient, effective and to identify if any parts of the processes could be carried out after the patient has left the hospital. To report back to the Committee meeting in July 2019. | January 2019 Agreed delay till April 2020. | Ms Berenice Groves, BTH | Ms Groves highlighted that a number of pieces of work relating to improving discharge processes were ongoing. It was noted that each piece of work would be tracked with data to determine if it had impacted on performance. It was also noted that there had been a reduction in the length of stay of patients and the impact of the bed reduction pathways which could be shared with the Committee. Members requested a further update on the impact of the initiatives to improve discharge processes in approximately six months. | Ongoing |
| 3 | Updated 03.07.19 | That Blackpool Teaching Hospitals NHS Foundation Trust consider offering parking refunds to patients attending accident and emergency inappropriately. | January 2019 Agreed delay till April 2020. | Ms Berenice Groves, BTH | It was reported that consideration was being given to the first 30 minutes of parking being free, in order that patients who inappropriately attended the emergency department could then leave immediately without facing a charge. The Committee suggested that consideration also be given to providing free parking tokens for people picking up patients in order to further speed up their discharge. Furthermore, it was considered that the Trust should also explore the costs of parking | Ongoing |

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| | | | | | <p>for low income families, cost of parking for families of patients who are admitted for a prolonged period and how widely refunds for parking for certain services such as maternity were advertised.</p> <p>The initial recommendation was agreed as completed. Ms Groves was requested to respond to the additional recommendations in approximately six months.</p> | |